

SETTING UP ACCOUNTACCESS

AccountAccess from Carolina Farm Credit offers secure, convenient 24/7 access to your loan account through our website. Withdraw funds, make a loan payment, view tax documents and more whenever you need to, wherever you are.

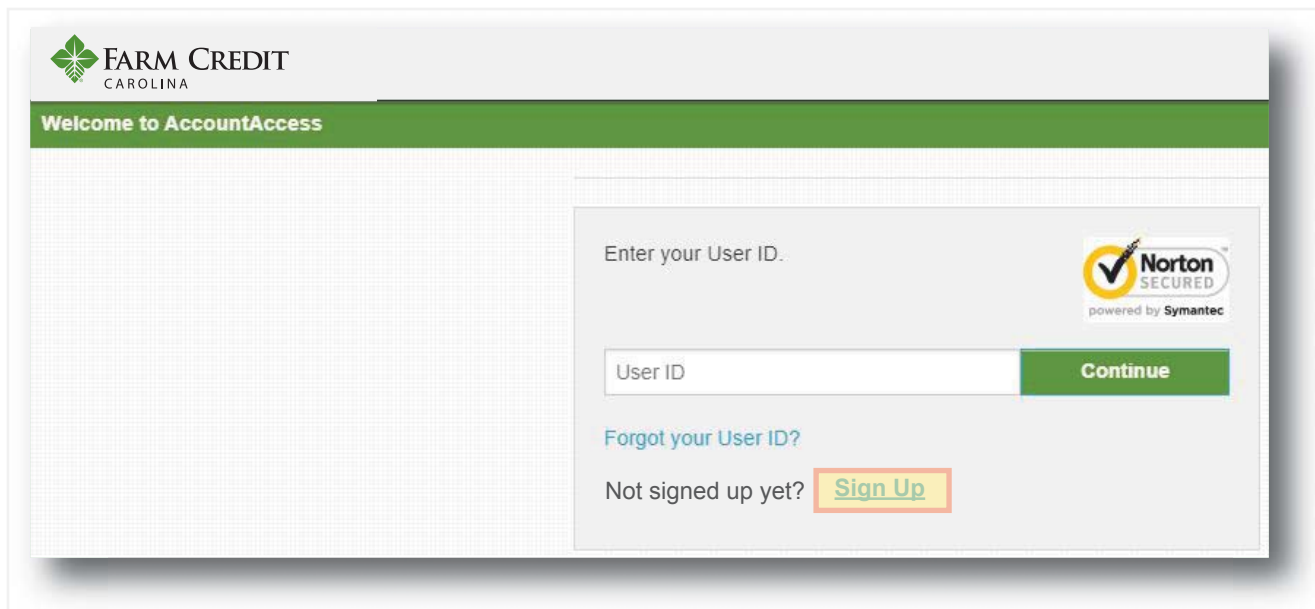
These instructions will guide you through the process of setting up your account online. **If you need help, at set up or any time, contact our Customer Support team at 844-275-9534 or AASupport@farmcredit.net.**

1. NAVIGATE TO CAROLINAFARMCREDIT.COM.

2. CLICK ON "Online Banking" (top of page)



3. CLICK ON "SIGN UP."



 **FARM CREDIT**
CAROLINA

800.521.9952

CarolinaFarmCredit.com

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4. ENTER YOUR INFORMATION AND SUBMIT.

The screenshot shows the 'Sign Up' page for AccountAccess. At the top right, there are links for 'Home' and 'Contact Us'. Below the navigation bar is a green header with the text 'Welcome to AccountAccess'. The main heading is 'Sign Up'. A paragraph explains that sign-up is for primary borrowers and that an email will be sent with a secure site and temporary password. A privacy policy link is provided. The form consists of six numbered steps: 1. Primary Borrower (with fields for First Name, MI, and Last Name); 2. Social Security Number or Taxpayer ID; 3. Loan Number or Account Number (with a callout box stating 'Find your loan number on your loan documents or billing statement.'). 4. Primary Contact Name; 5. Primary Contact Email Address; 6. Select a Security Question and Provide an Answer (with a dropdown menu and an answer field). At the bottom are 'Reset', 'Submit', and 'Back' buttons. Red callout boxes are placed over the form: one for the Primary Borrower section, one for the Social Security Number field, one for the Loan Number field with the instruction 'Find your loan number on your loan documents or billing statement.', and one for the Primary Contact Name field with the instruction 'You choose the primary contact, email address and security question. If you ever need to reset your account (for example, if you forget your password), you will need to know your security question and answer.'

After you're signed up, download our free app - **Carolina Farm Credit Mobile** - from the Apple App Store or Google Play Store to access your account from your phone or other device on the go.

QUESTIONS?

Contact our Customer Support team:
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